



# Listening for Good

## Community Action Partnership of Sonoma County Pasitos and AVANCE (N=125)

### Q1: Would recommend CAP Sonoma to a friend or family member? (114)

- 86% Promoters – 9-10 (98)
- 12% Passives – 7-8 (14)
- 2% Detractors – 0-6 (2)

### Q2: What is CAP Good At? (119)

- Serving Children
- Programs
- Helping

### Q3: What could CAP do better? (98)

- More days
- More hours

### Q4: Overall, how well has CAP Sonoma met your needs? (123)

- 34.15% Extremely well (42)
- 34.15% Very well (42)
- 30.08% Fairly well (37)
- 0.81% A little bit (1)
- 0.81% Not well at all (1)

### Q5: How often does CAP Sonoma staff treat you with respect? (124)

- 92.74% - Always (115)
- 6.45% - Mostly (8)
- .81% - Sometimes (1)
- 0% - Rarely (0)
- 0% - Never (0)

### Q6: How easy is it for you to get services at CAP Sonoma? (122)

- 23.77% Extremely easy (29)
- 40.16% Very easy (49)
- 24.59% Fairly easy (30)
- 10.66% A little bit easy (13)
- 0.82% Not at all easy (1)

### Q7: Please explain your answer. (71)

- Easy
- Programs
- Informational

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**Q8: How connected do you feel to other participants at CAP Sonoma? (122)**

- 15.57% Extremely connected (19)
- 33.61% Very connected (41)
- 30.33% Fairly connected (37)
- 17.21% A little bit connected (21)
- 3.28% Not at all connected (4)

**Q9 How often do you interact with CAP Sonoma? (120)**

- 2.5% Every day (3)
- 30% A few times a week (36)
- 52.50% A few times a month (63)
- 4.17% Once a month (5)
- 2.5% Once every few months (3)
- 8.33% Once every few weeks (10)

**Q10 Participating in this program helps me become more engaged in my community. (122)**

- 1.64% Strongly disagree (2)
- 0.82% Disagree (1)
- 15.57% Neither agree or disagree (19)
- 63.11% Agree (77)
- 18.88% Strongly agree (23)

**Q11: How safe do you feel in your neighborhood? (124)**

- 25% Completely safe (31)
- 35.48% Very safe (44)
- 23.39% Moderately safe(29)
- 15.32% Slightly (Somewhat) safe (19)
- 0.81% Not at all safe (1)

**Q12: What are your Top 3 Safety Concerns? (82)**

- Street
- People (Homeless)
- School Safety

**Q13: Would be interested in meeting with a CAP Sonoma Staff member one-on-one to improve your family's economic status (employment, education, other)? (122)**

- 22.13% Completely interested (27)
- 19.67% Very interested (24)
- 15.57% Moderately interested (19)
- 22.13% Slightly interested (27)
- 20.49% Not interested at all (25)

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**Q14: What areas present challenges do you and your family currently face in Sonoma County (check all that apply) (96)**

- Affordable housing (48)
- Child care (44)
- Food costs (18)
- Youth activities (19)
- Housing conditions (17)
- Transportation (4)
- Healthcare (26)
- Health Insurance (19)
- Employment (14)
- Civic involvement / Community involvement (4)
- Emergency preparedness (20)
- Mental health services (lack of /cost) (3)
- Other (4)

**Q15: What is your age? (119)**

- 0.84% Under 13 years old (1)
- 0% 13-17 (0)
- 4.20% 18-24 (5)
- 57.14% 25-34 (68)
- 36.13% 35-44 (43)
- 0.84% 45-54 (1)
- 0.84% 55-64 (1)
- 0% 65-74 (0)
- 0% 75 year or older (0)

**Q16: What is your gender? (117)**

- 5.98% Male (7)
- 94.02% Female (110)
- 0% Other (0)

**Q17: What is your race or ethnicity? (120)**

- 0% White (0)
- 0% Black or African American (0)
- 98.33% Hispanic or Latino (118)
- 0% Asian (0)
- 0% American Indian or Alaska Native (0)
- 0% Native Hawaiian or other Pacific Islander (0)
- 0% Multiracial or Multiethnic (0)
- 1.67% Some other race or ethnicity (please specify) (2)



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### Q18: How did you take this survey? (121)

- 98.35% On paper (119)
- 1.65% On my phone (2)
- 0% On a computer (0)
- 0% On a tablet (0)
- 0% Interview (0)

### Q19: In what language are you taking this survey? (121)

- English - 15.70% (19)
- Spanish - 84.30% (102)