



Listening for Good

Community Action Partnership of Sonoma County Head Start (N=172)

Q1: Would recommend CAP Sonoma to a friend or family member? (153)

- 82% Promoters – 9-10 (126)
- 12% Passives – 7-8 (19)
- 5% Detractors – 0-6 (8)

Q2: What is CAP Good At? (144)

- Helping
- Children
- Programs
- Community

Q3: What could CAP do better? (115)

- More staff
- More Hours
- More Funding
- Too much requirements
- Advertise CAP More

Q4: Overall, how well has CAP Sonoma met your needs? (164)

- 38.41% Extremely well (63)
- 35.37% Very well (58)
- 21.95% Fairly well (36)
- 3.66% A little bit (6)
- .61% Not well at all (1)

Q5: How often does CAP Sonoma staff treat you with respect? (165)

- 87.27% - Always (144)
- 10.91% - Mostly (18)
- .61% - Sometimes (1)
- ..61% - Rarely (1)
- .61% - Never (1)

Q6: How easy is it for you to get services at CAP Sonoma? (163)

- 26.38% Extremely easy (43)
- 33.13% Very easy (54)
- 23.31% Fairly easy (38)
- 14.11% A little bit easy (23)
- 3.07% Not at all easy (5)

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Q7: Please explain your answer. (78)

- Info and Resources available
- Helpful Staff
- Barriers
 - Income requirement too high
 - Long process
 - Lot of requirements
 - Program too short (8am to 12)

Q8: How connected do you feel to other participants at CAP Sonoma? (161)

- 12.42% Extremely connected (20)
- 29.81% Very connected (48)
- 29.81% Fairly connected (48)
- 22.98% A little bit connected (37)
- 4.97% Not at all connected (8)

Q9 How often do you interact with CAP Sonoma? (159)

- 37.11% Every day (59)
- 16.35% A few times a week (26)
- 18.24% A few time a month (29)
- 11.95% Once a month (19)
- 6.92% Once every few months (11)
- 9.43% Once every few weeks (15)

Q10 Participating in this program helps me become more engaged in my community. (170)

- 3.53.88% Strongly disagree (6)
- 2.94% Disagree (5)
- 17.06% Neither agree or disagree (29)
- 60.59% Agree (103)
- 15.88% Strongly agree (27)

Q11: How safe do you feel in your neighborhood? (170)

- 37.65% Completely safe (64)
- 41.76% Very safe (71)
- 15.29% Moderately safe(26)
- 4.12% Slightly (Somewhat) safe (7)
- 1.18% Not at all safe (2)

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Q12: What are your Top 3 Safety Concerns? (91)

- Traffic
- School Safety
- Fires
- Disaster

Q13: Would be interested in meeting with a CAP Sonoma Staff member one-on-one to improve your family's economic status (employment, education, other)? (159)

- 10.06% Completely interested (16)
- 14.47% Very interested (23)
- 16.98% Moderately interested (27)
- 25.79% Slightly interested (41)
- 32.70% Not interested at all (52)

Q14: What areas present challenges do you and your family currently face in Sonoma County (check all that apply) (129)

- Affordable housing (63)
- Child care (49)
- Food costs (27)
- Youth activities (25)
- Housing conditions (20)
- Transportation (20)
- Healthcare (17)
- Health Insurance (13)
- Employment (12)
- Civic involvement / Community involvement (7)
- Emergency preparedness (7)
- Mental health services (lack of /cost) (4)

Q15: What is your age? (164)

- 1..22% Under 13 years old (3)
- 0% 13-17 (0)
- 6.10% 18-24 (10)
- 46.34% 25-34 (76)
- 37.80% 35-44 (62)
- 6.71% 45-54 (11)
- 1.83% 55-64 (3)
- 0% 65-74 (0)
- 0% 75 year or older (0)

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Q16: What is your gender? (159)

- 10.06% Male (16)
- 89.94% Female (143)
- 0% Other (0)

Q17: What is your race or ethnicity? (164)

- 11.59% White (19)
- 2.44% Black or African American (4)
- 76.22% Hispanic or Latino (125)
- 3.05% Asian (5)
- 1.22% American Indian or Alaska Native (2)
- 0% Native Hawaiian or other Pacific Islander (0)
- 2.44% Multiracial or Multiethnic (4)
- 3.05% Some other race or ethnicity (please specify) (5)

Q18: How did you take this survey? (166)

- 96.99% On paper (161)
- 0% On my phone (0)
- 0% On a computer (0)
- .60% On a tablet (1)
- 2.41% Interview (4)