

Listening for Good

Cohort #1 AVANCE, Roseland Community Building Initiative/Padres Unidos (N=102)

Q1: Would recommend CAP Sonoma to a friend or family member? (102)

- 92% Promoters – 9-10 (94)
- 6% Passives – 7-8 (6)
- 2% Detractors – 0-6 (2)

Q2: What is CAP Good At? (102)

- Programs – no cost or low cost services
- Parent Education and Support – parent-child learning together
- Community- Community Involvement, Community Resources, Accessibility to the Community
- Content – Clear content, Real life experiences, drug use info useful
- Environment of service delivery - Respectful, Confidential, Safe Environment, Diversity
- Staff- Very good, entertaining,

Q3: What could CAP do better? (83)

- Outreach – Visibility of program, Share benefits to families, more participation from the community, Share stories, more slots
- Staff – more prep in subject (only one)
- Program – more programs for kids, more trips for moms/kids, Start later
- Client Support- more help, organizing families more, more accountability from families, call backs, more facilities
- More Time – everything from more time during the day, week, able to reenroll, more toy time

Q4: Overall, how well has CAP Sonoma met your needs? (102)

- 44.12% Extremely well (45)
- 33.33% Very well (34)
- 19.61% Fairly well (20)
- 1.96% A little bit (2)
- .98% Not well at all (1)

Q5: How often does CAP Sonoma staff treat you with respect? (102)

- 87.25% - Always (89)
- 8.82% - Mostly (9)
- 2.94% - Sometimes (3)
- .98% - Rarely (1)
- 0% - Never (0)

Q6: How easy is it for you to get services at CAP Sonoma? (98)

- 32.65% Extremely easy (32)
- 30.61% Very easy (30)
- 22.45% Fairly easy (22)
- 12.24% A little bit easy (12)
- 2.04% Not at all easy (2)

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Q7: Please explain your answer. (74)

- Info and Resources available
 - Info about benefits to family
 - Correct info given
 - Resources and info abundant and available
 - Info available in the schools
- Staff and Programs
 - Helpful and supportive programs
 - Staff attentive, knowledgeable, and available
- Requirements
 - Free
 - No income requirements
 - Not a lot of paper or requirements
 - Not a lot of extra personal or other info required
- Logistics
 - Open to the public
 - Easy to get into
 - Knew right away that space available
 - Hours /Timing worked
 - Offered in Spanish
 - Location convenient
- Barriers
 - No or limited Space
 - Promoting other programs needed
 - Lack of publicity
 - Timing
 - Work conflicts
 - Not enough info
 - Income barriers

Q8: How connected do you feel to other participants at CAP Sonoma? (102)

- 21.36% Extremely connected (22)
- 30.10% Very connected (31)
- 33.98% Fairly connected (35)
- 14.56% A little bit connected (15)
- 0% Not at all connected (0)

Q9 How often do you interact with CAP Sonoma? (102)

- 3.88% Every day (4)
- 12.62% A few times a week (13)
- 77.67% A few time a month (80)
- 2.91% Once a month (3)
- .97% Once every few months (1)
- 1.94% Once every few weeks (2)

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Q10 Participating in this program helps me become more engaged in my community. (102)

- 4.90% Strongly disagree (5)
- .98% Disagree (1)
- 11.76% Neither agree or disagree (12)
- 56.86% Agree (58)
- 25.49% Strongly agree (26)

Q11: How safe do you feel in your neighborhood? (102)

- 21.36% Completely safe (22)
- 37.86% Very safe (39)
- 23.30% Moderately safe(24)
- 16.50% Slightly (Somewhat) safe (17)
- .97% Not at all safe (1)

Q12: What are your Top 3 Safety Concerns? (75)

1. Drugs (22)
2. Gangs (18)
3. Vandalism (10)
4. Stealing (11)
5. Violence (7)
6. Homelessness (7)
7. Discrimination (6)
8. Delinquency (4)
9. School safety (4)
10. Speeding (3)
11. Traffic (3)
12. Kidnaping of children (3)
13. Assaults (2)
14. Bullying (2)
15. Trash (3)
16. Police (2)
17. Immigration (2)
18. Safety educations needed (2)
19. Park safety (2)
20. Crime in general (1)
21. Drug Dealers (1)
22. Marijuana growing (legalization) (1)
23. School shootings (1)
24. Dark places (1)
25. Community (1)
26. Guns (1)
27. Shootings (1)
28. Illness (1)
29. Attendance issues (1)

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30. Sex offenders (1)
31. Not safe (1)
32. Accidents (1)
33. Loitering (men) smoking marijuana (1)
34. People (1)
35. Addiction (1)
36. Bad Friends (1)
37. Bad information (Rumors) (1)
38. Domestic Violence (1)
39. Dogs in the park (1)

*11 responses were no concerns or not applicable

Q13: How likely are you to meet with a staff member one-on-one to improve you family's economic status (employment, education, other)?

- 11.22% Completely likely (11)
- 27.55% Very likely (27)
- 28.57% Moderately likely (28)
- 29.59% Slightly likely (29)
- 3.06% Not at all likely (3)

Q14: How likely are you to move out of Sonoma County in the next two years? (100)

- 1% Completely likely (1)
- 4% Very likely (4)
- 8% Moderately likely (8)
- 21% Slight likely (21)
- 66% Not at all likely (66)

Q15: What is your age? (102)

- 0% Under 13 years old (0)
- .98% 13-17 (1)
- 10.78% 18-24 (11)
- 40.20% 25-34 (41)
- 36.27% 35-44 (37)
- 10.78% 45-54 (11)
- .98% 55-64 (1)
- 0% 65-74 (0)
- 0% 75 year or older (0)

Q17: What is your race or ethnicity? (101)

- .99% White (1)
- .99% Black or African American (1)
- 98.02% Hispanic or Latino (99)
- 0% Asian (0)

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- 0% American Indian or Alaska Native (0)
- 0% Native Hawaiian or other Pacific Islander (0)
- 0% Multiracial or Multiethnic (0)
- 0% Some other race or ethnicity (please specify) (0)

Q18: How did you take this survey? (102)

- 100% On paper (102)
- 0% On my phone (0)
- 0% On a computer (0)
- 0% On a tablet (0)
- 0% Interview (0)